



Student Service & Conditions

Accommodation & Services

Fully furnished bedroom, includes a study desk a chair and lamp. All gas, electricity and water services are supplied to the student at no extra cost (rules apply) Bed linen, towels, toilet paper and soap are to be supplied by the host family. Students must supply their own shampoo, conditioner and personal toiletries. Laundry facilities are to be made available for students use.

Meals

Homestay host is to provide to you (2) meals per day – breakfast & dinner

Breakfast – self serve - prepared by you, choices should be discussed with your homestay host.

Lunch – self serve on weekends only.

Dinner - your homestay host will provide a cooked meal. You should inform your host if you will be not home or will be late.

Please ensure your homestay host takes you food shopping, allowing you to make some choices of food preferences.

Telephone & Internet

Students must pay for all local, STD and international calls.

If Internet use is available, students must pay for this service at a rate negotiated by both you and your host family. We recommended at least \$25 to \$35 per month dependent on your Internet usage. Please check with your host family about their download facility; as extra costs may incur if download has exceeded Internet limits.

Water Usage

Australia is experiencing one of the most serious droughts in history and you should be mindful about your usage water. The Government has applied to each city very strict water restrictions. Please discuss this with your host family, as showers are time limited to 3 minutes. You should never leave taps running or waste water.

Heating

The average student resides in their bedroom from 6am- 8am and 5pm-11pm (8 hours per day). Heating is expected at these times with no additional charge to the student. Additional charges may apply to supplementary heating beyond the average hours ask us for our Heating Information Sheet' if you need further information.

Conditions for Student

- Please treat your Homestay host with respect as you would your own family
- Host family will escort student on public transport to and from school on their first day and will ensure that you have a clear understanding of the local transport systems.
- Students are to keep their room in a tidy condition.
- Student should request permission to use telephone and Internet & discuss charges with your host.
- Student should try to participate in the preparation at meal times, i.e. set table, assist in kitchen with the dishes etc.
- You are required to advise your host if you are not coming home for dinner.
- Students are not to smoke inside their room, unless agreed upon with homestay host.
- Student accommodation payments should be made within first two days of arrival. Payment to host family should be paid 2 or 4 weeks in advance.
- Student must follow host family rules.
- If student is away from their home for more than 1 week, a fee of \$80.00 per week applies.
- There is not a minimum period that you must stay after initial booking. We recommend that you give your homestay host as much notice as possible preferably 1 week before you leave.
- Your bedroom is your own private area; you have the right to ask anyone to leave your room.
- Some homestay providers feel it is not polite to help yourself to food from refrigerator or pantry. Please discuss this with your host first.
- In Australia, women and men are treated equal. Women must be given the same respect as men.

I have read the above information and I understand and abide by the Service & Conditions of Homestay Direct Pty Ltd.

STUDENT'S NAME: _____ SIGNATURE: _____

Please **FAX** back the signature below (This page only) signed by the student to Homestay Direct Fax: 61 3 9827 0506. Thank you.

Homestay Direct does not warrant or assume any legal liability or responsibility for any damages or loss of income incurred by either the Homestay Host or the student residing in your home.